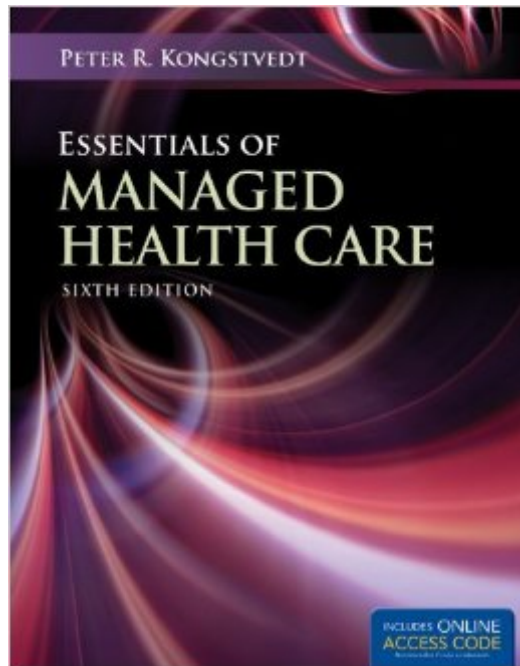


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# Essentials Of Managed Health Care (Essentials Of Managed Care)



## Synopsis

As the most widely-used textbook on managed care, *Essentials of Managed Health Care* provides an authoritative and comprehensive overview of the key strategic, tactical, and operational aspects of managed health care and health insurance. With a primary focus on the commercial sector, the book also addresses managed health care in Medicare, Medicaid, and military medical care. An historical overview and a discussion of taxonomy and functional differences between different forms of managed health care provide the framework for the operational aspects of the industry as well. The Sixth Edition is a thorough revision that addresses the impact of HR 3590, the Patient Protection and Affordable Care Act, as well as other new laws such as the Genetic Information Non-disclosure Act (GINA).

## Book Information

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## Customer Reviews

It feels like the authors of this book were paid by the word. Chapters have irrelevant sections and sections have unnecessary details. Some examples:-The section on member services describes a call center, including that call centers typically have cubicles with low walls to foster teamwork, an apparently critical detail for students of the healthcare system.-"24 hours per day, 7 days per week (referred to as 24/7)" for those who've never heard the term "24/7"-A section describing a system that used to be separate but has since been combined, followed by a description of how the two used to work when separate, "for clarity". I don't remember if the book even describes how it works

now that it's combined.-List after list that include failed systems and ideas or outdated terminology. In some cases knowing what hasn't worked is useful, but mostly it's just clutter that detracts from the important points.-Lists of "keys" to success that include more than a dozen items, with questionable items such as "compassion" Yes, the book is comprehensive; however, the unnecessary detail clouds key points and bores the reader. This book could easily be cut in half without losing any critical information.

I am a physician who recently started working for a managed care organization. While I had some previous experience in managed care, I needed to have a fundamental tool to help me with areas I was not familiar with. This book fits that description entirely. It is an outstanding book which is designed for both novice and intermediate level and I would highly recommend it. One of the nice things about this book is that the chapters themselves are self-contained; in other words, you can choose to read the individual chapters in whatever order you like, without reference to the prior chapters. There are sections in which it makes logical sense to read them in a specific order, but this is not an absolute. If you want to learn about managed care, brush up on what you know, or improve your baseline knowledge, I think that this book is for you. It's well-written, well-researched, and easy to read. A very worthy investment.

I'm a healthcare administration and management student and this is a really great resource even after the class was complete. I have found myself going to this book for references for my other courses. If you want to have a great managed care resource, this is your book. I first rented this book and bought it afterwards because I found it so useful.

When I got my MHA I studied this book. I find it updated with new information and resources. A wonderful reference for individuals in the field. I would definitely recommend it to others interested in learning about Managed Health Care.

Copyright 2013 by Jones & Bartlett, LLC Burlington, Massachusetts. Authored by Peter R. Kongstvedt, MD, FACP, Senior Health Policy Faculty, Department of Health Administration and Policy, George Mason University, Fairfax, VA. Good introduction to health insurance and Integrated Delivery Systems (IDS's) in health care. Mostly, Managed Health Care including Medicare and Medicaid, the Military and in the Global Context. The final chapter covers the Patient Protection and Affordable Care Act and Health Care Reform under the Obama Administration.

I got this book for my class and it was very helpful. It is very detailed and very clear. The book has lot of examples and touches every aspect of Healthcare

This work is an indispensable contribution to the field of health care management. It is as up-to-date as a publication can be and still be valid and reliable. Published in 2013, Dr. Kongstvedt indicates where more current information is available on the Internet and also provides his e-mail address for those who have issues they need to discuss further with him. A wonderful book!

I highly dislike this book because it is very dry and boring to read. The inside pages are filled with just black ink. There is no color, pictures, or diagrams/features to make the content more appealing and easier to read. It is a struggle to read this. On the plus side, it gives good detail but is repetitive. It is also ambiguous on what methods work and which ones don't. DO NOT RECOMMEND.

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